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1. General information



Language

Slovene is the mother tongue of most of the people living in Slovenia. On 25 June 1991 it became the official language of the Republic of Slovenia. It is a South Slavic language spoken as a mother tongue by about 2.5 million speakers in the world, most of them living in Slovenia.



Regions/administrative settings

Slovenia comprises 58 administrative units. Each administrative unit area generally corresponds to the area of one or several local communities. A list of all administrative units of Slovenia can be accessed here:

<https://www.gov.si/en/state-authorities/administrative-units/>



Population

On 1 January 2021, Slovenia's population was 2 108 977, 0.6 % more than the previous year.



Emergency contacts

- ◆ Call centre for information on assistance to Ukrainian refugees:
 - ◆ For calls from Slovenia use a toll-free number **080 4142**, for calls from abroad use **+386 (1) 4787530**. You can call every working day Monday to Friday from 8am to 4pm. You can also send an email to info.ukrajina@gov.si
- ◆ COVID-19 phone: **+385 (0) 8000011**
- ◆ Emergency assistance: **112**
- ◆ Police: **113**
- ◆ Medical Emergency: call **112**
 - ◆ If you are a cancer patient or undergoing any type of cancer treatment, call **+386 (1) 2312101**. You will be given further instructions on how to continue your treatment.
- ◆ Website on organisations for victims of human trafficking is available here: <https://www.gov.si/en/registries/projects/combating-trafficking-in-human-beings/#e153869>





- ◆ European Hotline for Missing Children: **116 000**
- ◆ European Helpline for Children and Adolescents: **116 111**
- ◆ Helpline for Women:
 - ◆ SOS telephone: **080 11 55**
 - ◆ email: drustvo-sos@drustvo-sos.si
- ◆ Psychological emergency hotline (24/7):
 - ◆ TOM – Child Helpline: **116 111**
 - ◆ Helpline Samaritan: **116 123**
- ◆ Red Cross website for Ukrainians in Slovenia: <https://www.rks.si/sl/Novice/pomoc-prebivalcem-Ukrajine/>
- ◆ Caritas Slovenia website for Ukrainians in Slovenia: <https://www.karitas.si/stopimo-skupaj-za-ukrajino/>
- ◆ Information, counselling, support for members of the LGBTIAQ+ community:
 - ◆ address: Društvo Parada ponosa
 - ◆ phone: **+386 40773586**
 - ◆ email: info@ljubljanapride.org
 - ◆ website: <https://ljubljanapride.org/en/>

Driving licence

Vehicles with a maximum permissible weight of up to 3.5 tonnes (most passenger cars and light combination vehicles) with Ukrainian number plates are, until further notice, exempt from tolls on toll roads (purchasing the e-vignette), but only for the purpose of entering or crossing the Republic of Slovenia.

To ensure a smooth toll control, drivers of the abovementioned vehicles are advised by the Slovenian Motorway Company (DARS) to communicate the registration number of the vehicle they will be using when entering the Republic of Slovenia by contacting the DARS call centre for toll collection by email evinjeta@dars.si or by telephone +386 1 5188350. This should be done prior to arrival in the Republic of Slovenia.



Ukrainian embassy in Slovenia

- ◆ Address: Mivka, 27 1000, Ljubljana, Republika Slovenija
- ◆ Phone: +386 (1) 4210604
- ◆ Website: <https://slovenia.mfa.gov.ua/>





2. Entry to Slovenia

As a citizen of Ukraine you may enter the Republic of Slovenia legally with a valid biometric passport and you fulfil entry conditions defined in the Schengen Borders Code. You can stay for up to 90 days in any 180 days without a visa or residence permit. Non-European nationals who do not fulfil one or more of the conditions may be authorised (by an EU Member State) to enter its territory on humanitarian grounds, on grounds of national interest or because of international obligations.

Citizens of Ukraine fleeing the war situation in their country may also enter the Republic of Slovenia with other documents issued to them by the Republic of Ukraine or in current situation without any personal document declaring their identity. If a citizen of Ukraine enters the Republic of Slovenia without proper documents, this is considered an offence under the Aliens Act. However, in such cases, given the war situation and the current situation on Ukrainian territory, in accordance with the Misdemeanour Law, the police will consider the individual circumstances of the misdemeanour. In such cases and under legal conditions, the police will issue a warning and will not fine the person.

If Slovenia is not your final destination and you are just passing through, you can find a lot of useful information about your destination country on the UNHCR site here: <https://help.unhcr.org/>. If you are travelling by car, you will not need to buy a highway pass; the government has waived that requirement for people travelling for humanitarian reasons.

If you need roadside assistance and you are transiting Slovenia, the Automobile and Motorcycle Association of Slovenia (AMZS) will provide it to you free of charge. The number to call is +386 1 5305 353. More information is available here: <https://www.amzs.si/novice/aktualne-informacije/2022-03-09-amzs-zagotavlja-brezplacno-pomoc-na-cesti-za-begunce-iz-ukrajine?s=09>



3. Temporary protection

Slovenia has created a dedicated website <https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/> in Ukrainian with all useful information on the rules of entry and accommodation of displaced persons from Ukraine, as well as information for all those who want to help displaced persons from Ukraine. More information can be also found here: <https://slovenia-ukraine.info/en/>

The following categories of persons residing in Ukraine before 24 February 2022 are eligible for temporary protection:

- ◆ citizens of Ukraine;
- ◆ stateless persons and non-European nationals who are not citizens of Ukraine and who were granted international protection or other equivalent national protection in Ukraine;
- ◆ family members of the persons referred to in the first and second indents of this paragraph;
- ◆ stateless persons and non-European nationals who are not citizens of Ukraine and who resided in Ukraine on the basis of a valid permanent residence permit and who are unable to return to their country or region of origin in a safe and sustainable or lasting manner.

Where can you register for temporary protection in Slovenia?

To register for temporary protection in Slovenia visit either the local police office or the administrative unit in the area you are staying.

What documents do you need for registration?

You must submit all evidence at your disposal that is important for granting temporary protection. This includes, for example, evidence demonstrating your nationality, international protection or equivalent protection status, residence in Ukraine or family link. More information is available here: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/>

For assistance in obtaining documents, you can contact the Embassy of Ukraine in Ljubljana:

- Address: Mivka 27, 1000 Ljubljana
- Telephone number: 01 4210602
- Email: emb_si@mfa.gov.ua



Or contact the Consulate of Ukraine:

- Address: Koroška cesta 21, 4000 Kranj
- Telephone number: 070 999065
- Email: ukrconsulate@t-2.net

What is the procedure to register for temporary protection in Slovenia?

Without delay after entering Slovenia and no later than three days after entering you must fill out an application for temporary protection form and submit it to either the local police office or the administrative unit in the area you are staying. You will need to present all the evidence relevant for the decision on granting temporary protection you have at your disposal (e.g. evidence demonstrating your nationality, international protection or equivalent protection status, residence in Ukraine or family link). Submitting the application is free.

If you already reside in the Republic of Slovenia, the same rules apply, except that you shall apply for temporary protection during the period of your legal residence.

Which documents will you receive as a beneficiary of temporary protection?

The administrative unit processing your application will determine if you meet the conditions for temporary protection. If you are granted temporary protection, you will be provided with a card that is also valid as a temporary residence permit in the Republic of Slovenia. The temporary protection card is valid for as long as the temporary protection lasts.

Duration of temporary protection

Temporary protection will last until the 4 March 2023. Unless terminated, that period can be automatically extended by six monthly periods for a maximum of one year. After that, if the reasons for temporary protection persist, the European Council may decide by qualified majority, on a proposal from the European Commission, to extend that temporary protection by up to one year. Temporary protection may be prematurely terminated if the circumstances in the country or region of origin are such that they allow a safe and permanent return.



Your rights as a beneficiary of temporary protection in Slovenia

As a person granted temporary protection you have to right to temporary residence in Slovenia as well as the right to:

- ◆ accommodation and meals in accommodation centres or financial assistance for private accommodation;
- ◆ healthcare;
- ◆ work;
- ◆ education;
- ◆ financial assistance or pocket money;
- ◆ family reunification;
- ◆ free legal assistance;
- ◆ information on rights and obligations and assistance in exercising rights arising from Temporary Protection of Displaced Persons Act.

The information on the rights, obligations and assistance in exercising rights arises from the Temporary Protection of Displaced Persons Act.



More information about these rights



In line with the number of Ukrainian refugee arrivals, the Government Office for the Support and Integration of Migrants has been seeking to increase migrant accommodation capacities. The reception of persons is carried out at the accommodation centre in Logatec and afterwards, displaced persons are placed in the available accommodation capacities. More information is available here: <https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/>

It is likely that you will be housed in the accommodation centre in Debeli Rtič, or in one of the facilities in Postojna. Additional capacities may open if case of need.



Private accommodation

If you have friends or relatives or you are living in private accommodation in Slovenia, you can continue living there after you apply for temporary protection and register your residence at the nearest police station or administrative unit. Beneficiaries of temporary protection registered at private addresses are also entitled to receive a cash allowance to cover their accommodation costs. This applies to persons with temporary protection who have no income and other benefits and taxpayers.



Access to labour market

Displaced persons from Ukraine with temporary protection status have free access to the labour market. This means that you can be employed in Slovenia under the same conditions as Slovenian citizens, without employers having to obtain a work permit.

More detailed information is available here: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/pratsevlashtuvannya-gromadyan-ukrani-u-sloven/>



Social welfare

Material help

If you need material help, such as food, clothing or hygiene products, you can turn to Slovene Philanthropy. They are available every working day from 10:00 to 18:00, either in person at their main office, by telephone at +386 (1) 4301288 or on WhatsApp at +386 41654726.



Slovenian Karitas has opened an account to raise funds for humanitarian aid for Ukraine: <https://www.karitas.si/slovenska-karitas-zacenja-z-akcijo-zbiranja-sredstev-za-humanitarno-pomoc-trpecim-v-ukrajini/>

Means of subsistence in the reception system

Accommodated in accommodation centre

If you are granted temporary protection and you are accommodated in an accommodation centre, you are entitled to 'pocket money'. The application procedure starts automatically as soon as you are placed at the centre. More information is available here: <https://slovenia-ukraine.info/en/>

The Service for Provision and Integration of Migrants assigns a person with temporary protection status the payment of pocket money after receiving a self-signed statement that the person has no income and does not receive other cash receipts, and has no one who, according to current legislation of the Republic of Slovenia, is obliged and can keep it. A person with the status of temporary protection is entitled to the payment of pocket money, starting from the first day of the month following the settlement in the Accommodation Centre. Payment of pocket money to a person with the status of temporary protection is made by the authorised Service on a monthly basis for the current month.

More information can be found here: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/>

Accommodated in private housing

If you have received temporary protection and you are accommodated in private housing, you have no income, there is no person in Slovenia who is required by law to support you (e.g. a spouse) and you have not applied for international protection, you are entitled to financial aid.

The procedure for accrual and payment of cash benefits begins at the request of the applicant by filling in and submitting this form: [Application for accrual and payment of financial assistance](#)

The application and supporting document (filled in Latin letters and handwritten) can be sent:

- ◆ by post to the following address: Office for the Support and Integration of Migrants, Cesta u Gorice 15, 1000 Ljubljana, with an inscription on the envelope 'Denarna pomoč'; or
- ◆ submit in person at the premises of the Service during working hours: Monday 9.00-12.00, Wednesday 9.00-12.00 and 14.00-16.00 and Friday 9.00-12.00.

More information can be found here: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/>





Public health

Medical care/medical prescription

The right to medical care for persons with temporary protection is defined by Article 27 of the Law 'On Temporary Protection of Displaced Persons', which guarantees them the right to: emergency medical care, rapid transportation by ambulance and the right to emergency dental care; emergency medical care at the discretion of the attending physician and compulsory medical examinations before enrolment in educational institutions and during education in primary or secondary schools, in the same amounts and cases that apply to citizens of the Republic of Slovenia. Emergency care also includes medication for all the above conditions and for all chronic diseases. If necessary, the doctor prescribes a prescription in the emergency centre or emergency room.

More information can be found here: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/okhorona-zdorovya-gromadyan-ukrani/>

Psychosocial support

Information of psychosocial support for persons from Ukraine can be found here: <https://www.nijz.si/sl/health-care-persons-ukraine>

Basic psychosocial support is provided in the Accommodation Centres and by humanitarian organisations, such as Red Cross Slovenia, Slovenian Karitas and Slovene Philanthropy.

Health care organisations (Mental Health Centres, psychiatric and psychologic practices) provide mental healthcare.

COVID-19

As of 19 February 2022, restrictions due to COVID-19 no longer apply when entering Slovenia. This means that the RVT (recovered/vaccinated/ tested) condition no longer has to be met at the border and travellers will no longer be ordered to quarantine at home.

For information on COVID-19 vaccination visit: <https://www.cepimose.si/cepljenje-proti-covidu-19/covid-19-vaccine-information-in-english/>



Vaccinations for children

According to vaccination status of preschool and school children Slovenia recommends vaccination against diphtheria, tetanus, pertussis, polio, haemophilus type B infections, hepatitis B, pneumococcal infections, measles, rubella, mumps, tick-borne meningoencephalitis, HPV infections, influenza and covid-19. In non-vaccinated individuals vaccination against measles and polio is prioritised. Children who apply for kindergarten should be vaccinated against measles, mumps and rubella (at least 1 dose). https://www.nijz.si/sites/www.nijz.si/files/uploaded/cepljenje_migrantov_ukrajina_dod_obveznost_2.pdf (in Slovenian).



Mandatory check-up with a veterinarian for pets

Slovenia has temporarily relaxed the rules for bringing pets across the border. More information is available here: <https://www.gov.si/zbirke/storitve/odstopanja-za-netrgovske-premike-hisnih-zivali-izredne-okoliscine-v-ukrajini-220228105821/>

However, you still need to complete this application form: https://www.gov.si/assets/organi-v-sestavi/UVHVVR/Bolezni-zivali/Steklina/Application_Non-commercial-movements-of-pets-Exceptional-situation-in-Ukraine.pdf and send it to pets-crisisUA.uvhvvr@gov.si. After you arrive at your final address in Slovenia, inform the authorities at the same email address. Remember to keep your pet in isolation.



Access to education

Childcare/nursery, primary and secondary school

Enrolment of a child in kindergarten takes place throughout the year, parents can enrol a child in the hourly or daily programme of the kindergarten, if there is a free place in the kindergarten. Information on vacancies in kindergartens in different administrative districts is available at the ministry information point: <https://paka3.mss.edus.si/registriweb/Vrtci.aspx>

Kindergartens can be attended by children from the age of 11 months before entering primary school. Before enrolling a child in kindergarten, parents must provide a certificate from a paediatrician about the child's health, as well as a certificate of vaccination of the child (against measles, mumps and rubella).

For more information visit: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/navchannya-dtey-z-ukrani-u-sloven/>



Primary and secondary school

Persons with temporary protection who have not reached the age of 18 are enrolled in primary schools under the same conditions as citizens of the Republic of Slovenia. Given the rules governing the learning process in primary school, children are usually enrolled in the schools of the district where they live. Children are enrolled in school by their parents alone or accompanied by Slovenian friends. If a child is a minor and lives here without parents, the guardian must enrol them in school. The school enrolls a child with temporary protection and provides proof of education.

Persons with temporary protection under the age of 18 are enrolled in secondary education on the same terms as citizens of the Republic of Slovenia, which means that education is free for them, and they must meet the conditions of enrolment established by the Law on Gymnasiums and the Law on Vocational-technical training. A person with temporary protection may enrol in a high school programme and department provided there is a vacancy at the school or gymnasium. A person may also enter a secondary school or institution of higher professional education during the academic year.



Slovene language courses organised by upper secondary schools at the beginning of the school year are compulsory and free of charge for all students with temporary protection. In the second semester additional Slovene lessons are provided.

For more information visit: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/navchannya-dtey-z-ukrani-u-sloven/>

Short cycle higher vocational education

Persons with temporary protection are enrolled in short cycle higher vocational education institutions in accordance with the rules applicable to non-nationals. Candidates for admission must apply in accordance with the call for applications deadlines using the online application form on the website of the Higher Education Application Service <https://vss-ce.com/vps>

Higher education

There are additional enrolment slots for the Bachelor and Master Programmes for displaced persons from Ukraine with temporary protection. The application must be submitted on the eVŠ page: <https://portal.evs.gov.si/prijava/?lang=en> where you can also find information on higher education programs provided by Slovenian educational institutions and information on the correct processing of applications.





Education titles recognition

The decision to enrol a person with temporary protection in a secondary school or higher education institution who cannot show proof of their previous education with relevant documents or certificates is made by the selected educational institution. The recommendations of the Institute of Education of the Republic of Slovenia are considered, which determines the direction of the interview conducted at the school to assess the candidate's knowledge and provide guidance for drawing up an individual plan.

More information is available here: <https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/navchannya-dtey-z-ukrani-u-sloven/>



Want to know more about your rights?

The European Union Agency for Asylum has information leaflets available for both adults and children here: <https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkuna-viynu-v>

Want to know more about temporary protection in specific EU countries?

More information about temporary protection in specific countries is available on the EUAA's Who is Who webpage available here: <https://whoiswho.euaa.europa.eu/Pages/Temporary-protection.aspx>





4. International protection

You can apply for protection on the same day you arrive to the Republic of Slovenia or as soon as possible after arriving. You can request to submit an application for international protection to any state body or local self-governing community who will then inform the police. After expressing your intention for applying for international protection to an official person, you will be referred to or brought to the police.

More information in Slovenian and English can be found here: <https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/>







Annex I . Repository of sources


General information		
Service	Website	QR
General information about Slovenia	https://www.stat.si/StatWeb/en Available in English and Slovenian	
Ukraine embassy/consulate	https://slovenia.mfa.gov.ua/ Available in Ukrainian and English	
Website of organisations providing assistance to victims of human trafficking resources	https://www.gov.si/en/registries/projects/combating-trafficking-in-human-beings/#e153869 Available in English	
Red Cross website for Ukrainians in Slovenia	https://www.rks.si/sl/Novice/pomoc-prebivalcem-Ukrajine/ Available in Slovenian	



Caritas Slovenia website for Ukrainians in Slovenia	https://www.karitas.si/stopimo-skupaj-za-ukrajino/ Available in Slovenian	
Information, counselling, support for members of the LGBTIAQ+ community	https://ljubljana.pride.org/en/ Available in English and Slovenian	
Entry requirements	https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/ Available in Ukrainian, Slovenian and English	
Temporary protection		
<ul style="list-style-type: none"> • Eligibility criteria • registrations • Requirements • Procedure/registration 	https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/ Available in Ukrainian, Slovenian and English	

Accommodation		
<ul style="list-style-type: none"> National accommodation system Private housing / registration 	https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/ Available in Ukrainian, Slovenian and English	
Public health		
<ul style="list-style-type: none"> Health aid for Ukrainian refugees Psychosocial support 	https://www.nijz.si/sl/health-care-persons-ukraine Available in Slovenian and English	
COVID-19 information	https://www.gov.si/en/news/2022-02-18-rvt-condition-no-longer-applies-for-entry-into-slovenia/ Available in English	
Access to education		
<ul style="list-style-type: none"> Information on accessing education and enrolling to public schools Higher Education 	https://www.gov.si/uk/temi/dopomoga-yaku-slovenya-nada-gromadyanam-ukrani/navchannya-dtey-z-ukrani-u-sloven/ Available in Ukrainian, Slovenian and English	

International protection		
Information on how to apply for international protection	https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/ Available in Ukrainian, Slovenian and English https://www.gov.si/en/topics/menardna-zascita/ Available in Ukrainian, Slovenian and English	
Information platforms		
Frequently Asked Questions on entering temporary protection procedures and various rights	https://www.gov.si/en/topics/slovenias-assistance-to-the-citizens-of-ukraine/ Available in Ukrainian, Slovenian and English	
	https://slovenia-ukraine.info/en/ Available in Ukrainian, Slovenian and English	
European Commission's dedicated page for those fleeing Ukraine	https://ec.europa.eu/info/strategy/priorities-2019-2024/stronger-europe-world/eu-solidarity-ukraine/eu-assistance-ukraine/information-people-fleeing-war-ukraine_en Available in Ukrainian, Russian and English	

UNHCR HELP	Information for Refugees, Asylum-seekers and Stateless People UNHCR Available in English	
EUAA resources		
EUAA Information Leaflets for Ukrainians on information about temporary protection	https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkuna-viynu-v-ukraini Available in English	
More about information about temporary protection in specific countries	https://whoiswho.euaa.europa.eu Available in English	